

Is your device running in optimum condition? Can't log in to some sites or your credentials aren't being recognized when they usually are?

Complete these steps weekly to give you the best device performance! Doing this every Sunday evening is a good practice.

- 1) In Chrome, clear your cache and cookies. [Click here for the instructions.](#)
- 2) **Check for updates for your laptop.** (Again, it is suggested that all students do this step every Sunday evening.)
 - a. **Start** button (Windows icon)
 - b. **Settings** (looks like a gear)
 - c. **Update & Security** > **Windows Update.** Even if it says it is up-to-date, select to check for updates.
- 3) After completing the fresh update, close all programs, and then restart your computer. This is what will activate any of the updates. This is not the same as shutting down.
 - a. Click the **Windows icon** in the lower left.
 - b. Click **power**, and then select **restart**. This could take some time, so please don't interrupt the process. Be sure your laptop is plugged in during this process.

After you've completed all three, turn your device back on, and log in to Clever using Chrome.